

**Options *not* Argument**

I can schedule you with the First Responder who can help you now.

 I can schedule a time for the principal to call you about this.

 The principal would not want you to wait.

 Can we start working on this with you right now?

 I can save a time on the principal’s schedule if you still need it.

**Yes, Yes, Yes**

Here’s what we can do.

We can fix this.

My principal would not want you to wait.

**Validate**

I’m so sorry to hear that.

Is your child all right?

I know how upsetting this can be.

My principal will be concerned.